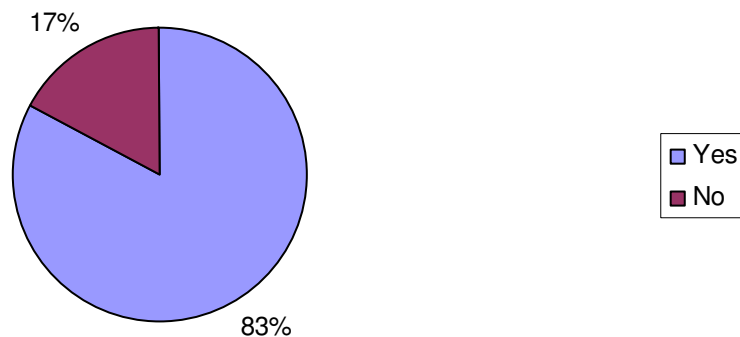
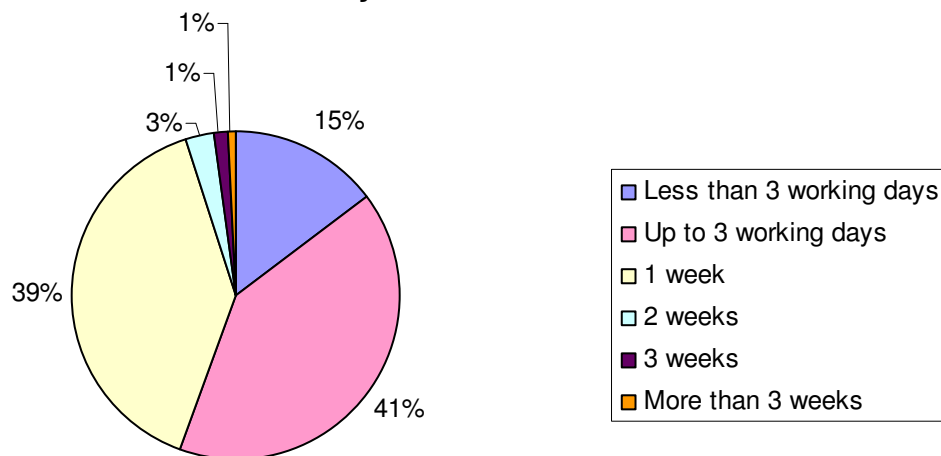


**4. We have recently changed our telephone number at the surgery to a local number. Has this improved the telephone service you receive from the surgery?**



**5. How long do you think it is acceptable to wait to see a GP of your choice?**



**6. Missed appointments are a big problem for the practice. Can you easily contact the practice to cancel your appointment?**

